



RENTAL AGREEMENT 2020

To be returned to : Mer-Sable-Soleil - chemin du Mouret - Leucate Plage - 11370 Leucate

accompanied by 25% of the total amount (The minimum amount of the first night for stays less than 5 nights)

Representing the downpayment for the rental below.

You can book from October 1st,

Surname : First name :
 Address :
 Postal Code : Town : Country :
 Tél : Cellphone : Email :

Rental by week from Saturday 3pm to Saturday 9am
 Type of rental chosen :
Number of Mobile home :
 O'phéa 34sq.m. 3ch A.C. : O'phéa 31sq.m. 2ch A.C. :
 O'phéa 27sq.m. 2ch : O'phéa 31sq.m. 2ch A.C. :
 O'phéa 27sq.m. 2ch A.C. :
Number of persons occupying the rental :
 Surname : First name : Date of birth :/...../.....
 Surname : First name : Date of birth :/...../.....
 Surname : First name : Date of birth :/...../.....
 Surname : First name : Date of birth :/...../.....
 Surname : First name : Date of birth :/...../.....
 Surname : First name : Date of birth :/...../.....
 The reservation is personal and must obligatorily contain all the names of the persons occupying the rental
 Charges not included: Tourist tax 0,50€* / per day and per person from April 1 to October 31 (*Tourist tax in effect in 2020 can be modified by the competent authority)

Price of the rental chosen
 week or overnight from : to Price :
 week or overnight from : to Price :
 week or overnight from : to Price :
 week or overnight from : to Price :
 Extra person 4€/day : Price :
 (children over 2 years old count as one person).
 Discount (5%, 10%) :
 animals 4 € /day. : Nr. of days. : Price :
 Extras* Price :
The balance of the stay is payable on arrival TOTAL:

Downpayment 25 % of the total :
 (the minimum amount of the first night for stays less than 5 nights)
Cancellation insurance (optional) 3% of the total price :
subscribe to 'PM Conseil Assurances' (Mutuaide assistance)
Despatch of file on request
DOWNPAYMENT TO PAY (Downpayment + insurance) :

* **EXTRAS**, Possibility to rent : bed linen 10€ per pair; towels kit 5€; baby bed, baby chair, deckchair, safety box (available at reception) 10,50€ from 1 to 7 nights then 1,50€ extra night (we advise you to book)

Attached herewith the amount of : by money order, bank card, bank transfer (1)
representing 25% of the total amount.
(The minimum amount of first night for stays less than 5 nights) + cancellation insurance if subscribed

(1) Bar useless mention

For settlement by bank card : Full name of the bank card holder :

Card numbers

Expiry date month year Cryptogram (3 last numbers at the back of your banker's card)

Possibility of settling the balance in monthly installments, before your arrival

Obligatory date and signature :



By the simple act of reserving, I confirm that I have read, understood and accepted general terms and conditions of sale at the back of this form.

GENERAL TERMS AND CONDITIONS OF SALE

The registration for one of our holidays automatically implies the acceptance of these general terms and conditions by the two contracted parties. **THE MANAGEMENT'S OBLIGATIONS** When the campsite MER-SABLE-SOLEIL accepts a booking for one of its holiday rentals it accepts the obligation to provide the service required on the condition of its availability and after written confirmation by us. **THE CLIENT'S OBLIGATIONS** The client accepts that the rental accommodation is only to be used as a residence of leisure. **PAYMENT** Firm reservation requests must come through our web site or be made by written request accompanied by the signed reservation contract and a deposit of 25% of the total price of the desired rental (or the equivalent of the price of a one-night stay if the total stay is less than 5 nights), otherwise the request will not be considered. Then, you will receive a written, dated reservation confirmation. From this date onwards your reservation is considered firm and definite. It is your responsibility to contact the campsite if you do not receive the written confirmation. Any incomplete reservation request will not be accepted. The balance of your stay needs to be paid upon arrival. No reduction will be made in the case of a late arrival or an early departure with respect to the dates mentioned in the rental contract. If the required holiday rental is not available for the requested period the full total of the payment received from you will be reimbursed. Your preferred choice of rental will be satisfied if at all possible, the campsite cannot be held responsible if your request cannot be satisfied. **ARRIVALS AND DEPARTURES** You arrival is programmed for between 3,00 pm and 8,00 pm on a Saturday. Please contact us if you believe you will be late : if you do not arrive on the pre-arranged day we will consider this as a cancellation of the contract and the accommodation will be put out to rent the following day from 8,00 am. Saturday departures must be completed by no later than 9,00 am (10,00 am all other days). If your departure is outside reception opening hours your deposit will be sent to you after the satisfactory completion of the departure inventory by us (in the case of a cash deposit any corresponding bank charges will be supported by the client). **CANCELLATION** Your reservation is considered as firm and definite as soon as we send you the written confirmation. However, if you need to cancel your reservation you need to do so by registered mail (or email) at least 30 days before your arrival date, the balance of the payment will not be requested, but we will retain the deposit. If the cancellation request reaches us less than 30 days before your arrival date, then you will be liable to pay for the first week of your stay (or the total amount if it is less than one week), minus the deposit already paid. If your cancellation request reaches us 15 days before your arrival you will be liable to pay the full amount of your stay. You have the possibility to take out cancellation insurance for the price of 3% of your total stay. You can consult the guarantees included in the policy on the campsite's web site. We will send you all relevant information upon request. In the case of a cancellation by us after our written confirmation and before your arrival date we will reimburse all payment without delay. **WITHDRAWAL** "in accordance with the provisions of L221-28 of the consumer code, the right of withdrawal cannot be exercised for contracts for the provision of accommodation services, other than residential accommodation which must be provided on a date or at a period determined". **SECURITY AND CLEANING DEPOSIT / INVENTORY** For all rental accommodations a deposit of €200 is required per rental, to be paid upon arrival. The inventory is to be carried out by the client and any eventual anomalies or damage must be signalled on the document provided upon your arrival. This document must be returned the same day for all stays of less than 5 nights and no later than the following day before 12,00 noon for stays of 5 nights or longer. This sum will be returned at the end of your stay after the departure inventory carried out on the day of departure if the rental is left as you found it, minus any deduction necessary for the replacement of any lost or broken material or a fixed price €60 cleaning charge. If the inventory document was not returned to reception at the beginning of your stay (as detailed previously) you will be liable for any damage or lost material and this will be deducted from the deposit even if you contest your innocence. The final cleaning is your responsibility. You also have the possibility to pay a final cleaning charge of 60 euros. **INSURANCE** The client/tenant is required to provide his own insurance for theft, fire and water damage for his own rental, the furniture and that of his neighbours. All persons staying on the campsite must be covered by a personal civil liability insurance. The client is covered by the campsite's own civil liability insurance for any corporate damage or damage to his material of which the campsite is recognised responsible excluding any damage emanating from outside forces such as, but not limited to, gales, storms, tornadoes ... **CONDITIONS CONCERNING RENTAL ACCOMMODATIONS** The client undertakes to respect the rules and regulations of the campsite and all corresponding legal rules, regulations and requirements appertaining to the camping industry and any other linked commercial activities and also all town planning and municipal regulations. The client accepts the site in its state at the beginning of his rental period. The client undertakes to respect the surroundings and installations and to not alter or modify them in any way. Under no circumstances can the client transfer or cede the reservation, which is in his name and personal to him, to a third party, without the prior written authorisation of the management. **VISITORS** The client must inform the management without delay of the presence or visit of any person who is not included in his reservation. These people must be registered as visitors. If the visit lasts longer than one day a supplement will be charged. **PETS** Animals (cats and dogs only) are accepted at the price of €4 per day. Vaccination documents are obligatory and must be shown. Animals must be kept on a lead and must not be left alone in the rental accommodation. Dogs in categories 1 and 2 are not permitted. **INTERNAL RULES AND REGULATIONS** The client undertakes to respect the internal rules and regulations of the campsite and to ensure that the persons in his rental accommodation do likewise. The management will put an immediate end to any stay, without reimbursement or compensation, for the non-respect of the internal rules and regulations or for any behaviour considered as unneighbourly or disruptive of the campsite's peace and quiet. **COMPLAINTS** Any eventual complaint concerning your stay needs to be put in writing and sent by registered post with acknowledgement receipt in the month following your stay to this address : MER-SABLE-SOLEIL, chemin du Mouret-Leucate plage 11370 LEUCATE or by email to contact@mer-sable-soleil.com. You can also make your complaint directly to the reception. All complaints will be recorded in our complaints book and will be treated in due course. **RESILIATION** The non-respect of any of the conditions in this contract by either parties, will, after a formal notice itself non-respected, result in the cancellation of the contract without need to fulfil any formal or judicial procedure, there will be no reimbursement nor compensation. **LITIGATION** In respect of article L,612-1 of the consumers' code, you can, without charge, appeal to the mediation service MEDICYS on whom we depend, by email following this link : https://app.medicys.fr or by post : MEDICYS-73 boulevard de Clichy - 75009 PARIS **PERSONAL INFORMATION** Mer Sable Soleil undertakes to respect the conditions laid out in the regulation (UE) n°2016/679 of 27 April 2016 regarding the protection of personal information. You can consult our privacy policy on our web site www.mer-sable-soleil.fr heading 'downloads' : privacy policy.

N° SIRET : 377 704 713 000 17 / Intra community : FR18 377 704 713 / APE : 5530Z / Classification N° C11-046690-002 from 22 August 2016 to 22 August 2021. 49 pitches classified tourist of which 49 are grand confort caravanes (with water and drainage). Classified 3 stars.